



Service Package 2.1: BASIC INSPECTION CONTRACT

Achieve a high level of operational reliability for your instruments with a regular preventive inspection

Your benefits:

- **Optimal on-site performance**
 - Measurement reliability by preventive inspection on-site
 - Regular preventive inspection according the instrument specific inspection plan
- **Quality data**
 - Certified test equipment traced back to international standard
 - Inspection protocol for your quality management
 - Certificates according international ISO standard
- **Unexpected break down**
 - In case of break down, you get priority response to achieve maximum uptime
- **Cost efficiency and savings**
 - Service contracts take the guesswork out of preparing your annual maintenance budget. A service contract guarantees superior service and instrument performance while eliminating expensive maintenance
 - Service contracts save you time by eliminating repair quotes, wait time for approvals, purchase orders and billing hassles

Contract highlights:

- Hotline support for all technical questions and support
- Replacement of wear- and spare parts performed to high quality Hach Lange standard by qualified engineers
- Planning inspections done by HACH LANGE in consideration with you
- Updates of the instrument software as required in order to maintain optimum functionality.
- The technician's labour costs for the inspections are included*
- This service is provided by a factory certified service engineer. As an experienced professional, they can provide assistance concerning all technical questions
- Standard factory warranty, after delivery of the instrument
- Possibility for warranty extension to 60 months with a Comfort contract
(ask our service team for more information)

* Travel costs, consumables, wear- and spare parts will be invoiced separately

